

100 Years - History Highlight

October 30, 1967 - Fidelity State Bank & Trust Co. opens its doors for the newly constructed Main Bank in downtown Topeka.

[View our 100 Year History](#)



Welcome to our two newest employees



Jordan Ferron Credit Analyst

We are pleased to announce that Jordan Ferron has joined the bank as a credit analyst in the Commercial Lending Services Department located at the Main Bank in downtown Topeka. Jordan Ferron previously was an Associate National Bank Examiner in Overland Park, KS with the Office of the Comptroller of the Currency. She lives in Topeka, KS with her husband, newborn son, and two dogs.



Aaron Mullen Credit Analyst

We are also pleased to announce that Aaron Mullen was recently hired as a credit analyst in the Commercial Lending Services Department located at the Main Bank in downtown Topeka. He previously worked with the Washburn Small Business Development Center as a student advisor during his senior year at Washburn University. Additionally, he worked in the Washburn School of Business office as office assistant for three years from 2020 – 2022.

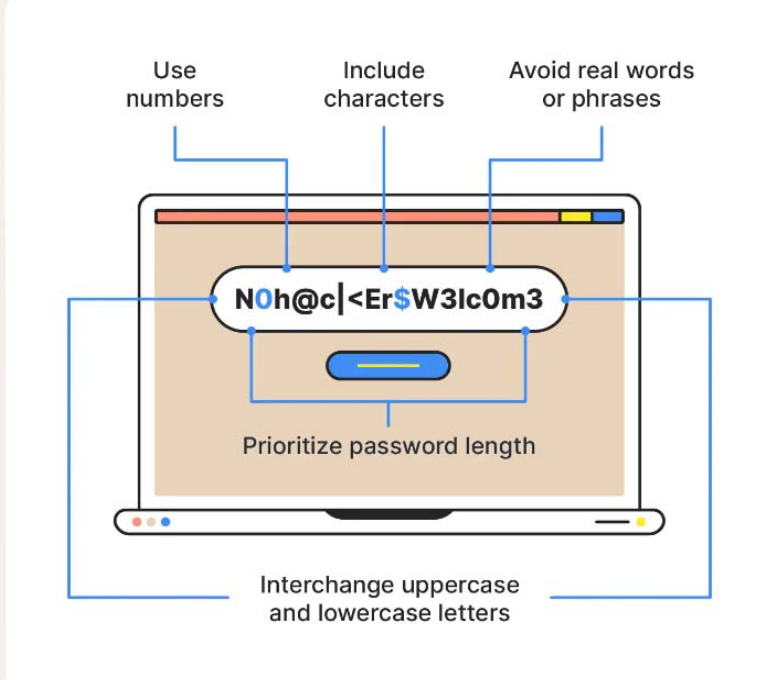
Reminder - Fidelity State Bank & Trust will not be open on Friday, November 11 in observance of Veteran's Day.

Password Security and Password Management Tools

Living in the 21st century means knowing that the words “password” and “security” go hand in hand. In order to keep your accounts, information, and devices Cyber Safe, you'll need to know how to create a strong password. But you may be asking yourself, “What is a good password?”

Here are instructions on how to create a strong password that you can rely on:

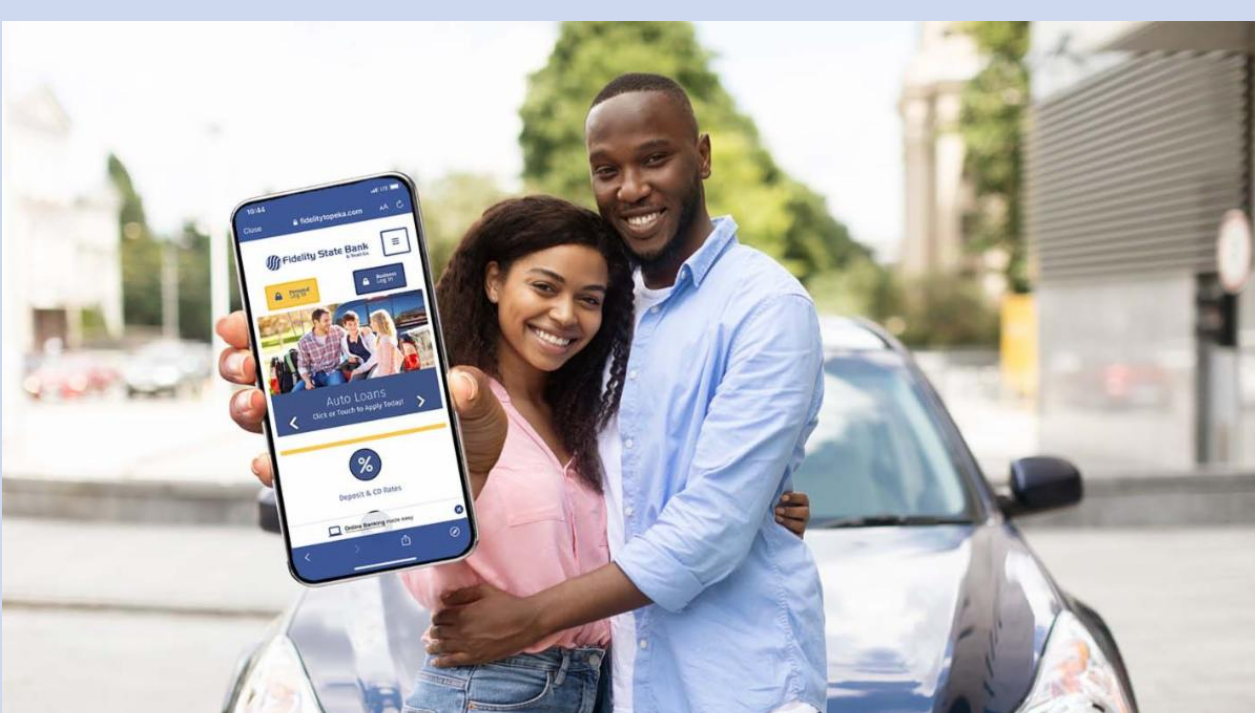
- Never use personal information:** Strong passwords shouldn't include references to personal information such as names, birthdays, addresses, or phone numbers.
- Include a combination of letters, numbers, and symbols:** Secure passwords include a variety of random characters, numbers, and letters to make the password more complex.
- Prioritize password length:** Safe passwords should be at least 16 characters long to lessen the chances of falling victim to a *data breach* or *cyberattack*.
- Never repeat passwords:** Reusing the same password for different accounts puts you at risk of *credential stuffing* attacks frequently used by cybercriminals.
- Avoid using real words:** Hackers use malicious programs that can process every word found in a dictionary to crack passwords. Stay away from using proper nouns and other standalone dictionary words that could lead to an unsecure password.



Best password managers for the USA

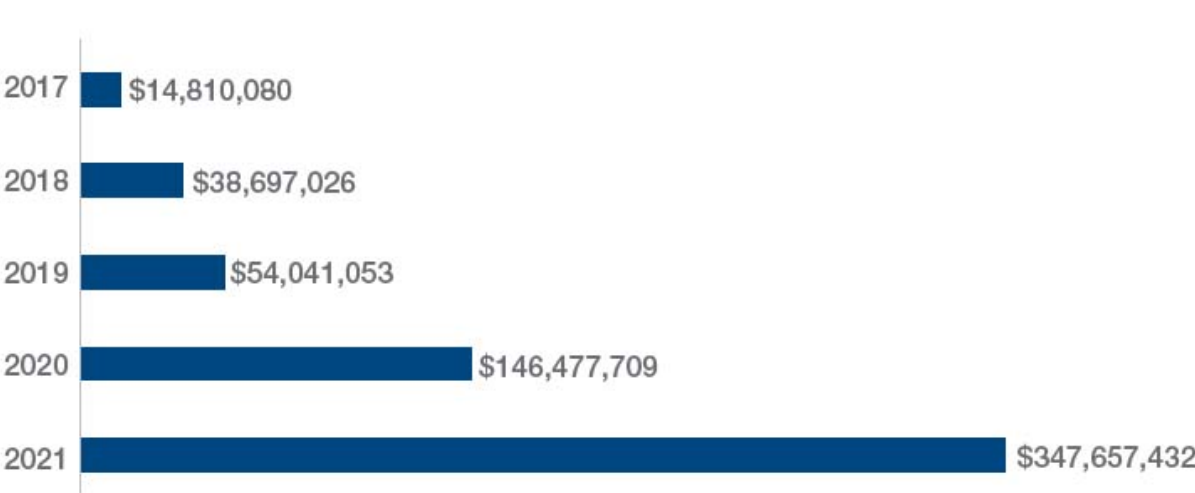
Secure your online accounts, money, and reputation with a password manager. Learn more about the Top Ten Password Managers as ranked by Cybernews - October 2022.

[Top 10 password managers](#)



Caution: Tech Support Fraud

Tech Support Fraud Losses Over the Past 5 Years



Tech support fraud was a “minor” scam that is now exploding.

There was a 137% increase in this crime between 2020 and 2021, and we presume this correlates with increased online interactions due to pandemic lock downs. In 2021, the FBI Internet Crime Complaint Center (IC3) received almost 24,000 Tech Support Fraud complaints, from victims in 70 countries. Many of the victims are over 60 years of age and suffered almost 70% of the reported losses, so tech support fraud is a direct hit to senior citizens

Tech support fraud includes a scammer offering to give customer service, security, or technical support, but who is actually defrauding people. Criminals may offer to solve problems such as a compromised email or bank account, a virus on a computer, or a software license renewal. Many victims report being told to make wire transfers to overseas accounts or to purchase large amounts of prepaid cards.

Tech support fraudsters typically impersonate well-known tech companies, offering to fix non-existent technology issues or renew fraudulent security subscriptions. However, in 2021, the FBI's Internet Crime Complaint Center (IC3) also received many more complaints reporting the impersonation of customer support from companies such as financial institutions or utilities.

Source

FBI Internet Crime Report 2021

We do business Right here at home

www.fidelitytopeka.com



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